



## Field Service Engineer, USA

### Electron and Ion Beam Microscopes

#### Opportunity:

This position is designed for an experienced Analytical Instrument Field Service Engineer who seeks employment with the strongest ReManufactured microscope company in the world.

#### Ideal Candidate:

The ideal candidate has prior experience with transmission and scanning electron microscopes, and/or focused ion beam (FIB) and dual beam microscopes.

#### Key responsibilities:

- Willingness to travel to customer sites in the USA
- ReManufacture electron microscopes at TSS Microscopy in Oregon
- Install newly ReManufactured equipment at customer's facility
- Identify problems; solve and repair
- Provide preventative maintenance service
- Able to offer remote (phone/email) service advice.
- Summarize and report on field events promptly in correct format through TSS's reporting portal
- Communicate with customers in a professional manner at both TSS and in the field; maintain diligence to document all communications accurately
- Create training and service-related Best Known Methods (BKM) and documents for internal and external consumption
- Attend training sessions at TSS and in the field to develop relevant knowledge and skills
- Other duties as assigned by Directors

#### Travel:

As determined by Directors and by the needs of customers in the field.

#### To Apply

Please provide your resume by email to Ms. Yoon at TSS Microscopy, e-mail: [Yoon@tssmicroscopy.com](mailto:Yoon@tssmicroscopy.com)

#### About TSS Microscopy

TSS Microscopy began operations in 2003 to address the growing need for cost-effective electron and ion microscope choices. TSS ReManufactures used microscopes, restoring them to their original OEM functionality for sale to customers around the world. We are a full-service provider with a global network of sales, service, and training personnel.